

California CFSR 2007 Program Improvement Plan Kick-Off

April 15, 2008

Purpose of Today

Learn About

- CFSR and where California is in completing the process
- Preliminary findings from California's statewide assessment and onsite review
- The California Program Improvement Plan (PIP) development process
- How to contribute your ideas for program improvement
- Next steps

Framing the Picture

Central Principles

- Child and Family Services Review is an opportunity
- Is a process not an event
- Involves continuous improvement
- Keeps a collective eye on the prize

Safety
Permanency
Well-Being

Framing the Picture

Central Principles

- Is a Collaborative Effort
 - No single agency, including child welfare, alone can keep children safe, in permanent homes, and support child/family well-being
- Uses Multi-Sources of Quantitative and Qualitative Information to Assess Outcomes and Systems
 - Statewide assessment (aggregate data, focus groups) and on-site review (qualitative case data, stakeholders interviews)

Framing the Picture

Central Principles

- Builds on Strengths to Further Improvements and Address Areas in Need
 - Strive for national standards
 - PIP goals are established based on State baseline data
- Promotes Best Practices
 - Family-centered strength-based practices
 - Community-based and individualized services
- Emphasizes Accountability

Framing the Picture Safety

Outcome S1: Children are, first and foremost, protected from abuse and neglect

Item 1: Timeliness to initiating investigations
Item 2: Repeat maltreatment

Absence of Recurrence of Maltreatment (*National Standard 94.6%*)
Absence of Maltreatment of Children in Foster Care (*Nat'l Standard 99.68%*)

Outcome S2: Children are safely maintained in their homes whenever possible and appropriate

Item 3: Services to family to protect child in home and prevent removal or re-entry into foster care
Item 4: Risk assessment and safety management

Framing the Picture

Permanency

Outcome P1: Children have permanency and stability in their living situation

Item 5: Foster Care Re-Entries
Item 6: Stability of Foster Care Placement
Item 7: Permanency Goal for Child
Item 8: Reunification, Guardianship, or Permanent Placement with Relative
Item 9: Adoption
Item 10: Other Planned Permanent Living Arrangement

Outcome P2: Continuity of family relationships and connections is preserved for children

Item 11: Proximity of Foster Care Placement
Item 12: Placement with Siblings
Item 13: Visits with Parents and Siblings in Foster Care
Item 14: Preserving Connections
Item 15: Relative Placement
Item 16: Relationship of Child in Care with Parents

PC 1: Timeliness and Permanency of Reunification (*National Standard 122.6*)
PC 2: Timeliness of Adoption (*National Standard 106.4*)
PC 3: Achieving Permanency for Children in Foster Care for Long Periods of Time (*National Standard 121.7*)
PC 4: Placement Stability (*National Standard 101.5*)

Framing the Picture Well-Being

Outcome WB1:
Families have enhanced capacity to provide for their children



Item 17: Needs of and Services to Child, Parents, and Foster Parents
Item 18: Child and Family Involvement in Case Planning
Item 19: Worker Visits with Child
Item 20: Worker Visits with Parents

Outcome WB 2:
Children receive appropriate services to meet their educational needs



Item 21: Educational Needs of Child

Outcome WB 3:
Children receive adequate services to meet their physical and mental health needs



Item 22: Physical Health Needs of Child
Item 23: Mental Health Needs of Child

Framing the Picture

Systemic Factors

1. Automated Information System Capacity
2. Case Review System
3. Quality Assurance System
4. Staff and Provider Training
5. Service Array
6. Agency Responsiveness to Community
7. Foster and Adoptive Home Licensing, Recruitment, and Retention

Framing the Picture

- California On-Site CFSRs
 - September 2002
 - February 2008 (Statewide Assessment concluded December 2007, data standards based on 12-month period ending March 31,2007)
- First CFSR Findings
 - Of 7 Outcomes, 0 in substantial conformity
 - Of 7 Systemic Factors, 3 in substantial conformity
- First CFSR PIP Period
 - July 1, 2003 – June 30, 2005, 12-month non-overlapping period ending September 30, 2006

Framing the Picture

Key Strategies Since First CFSR

- Implemented Standardized Safety, Risk, and Needs Assessment in all counties
- Implemented Outcomes and Accountability Quality Assurance process
- Expanded promising approaches, e.g., Family to Family, Differential Response, Youth Permanency
- Developed core training curricula for staff and supervisors
- Strengthened coordination among stakeholders

Framing the Picture

Lessons Learned

- Stakeholders' participation in developing and implementing and owning the PIP is vital to success
 - PIP impacts all stakeholders
 - Stakeholders impact PIP
- Focus on implementing strategies statewide – expand/institutionalize the pockets of excellence
- Data quality is important
- Understanding what's behind the data is critical
- Priorities must be coordinated
- Implementing systemic change is challenging
- Solid infrastructure is key to success

Framing the Picture

CFSR Changes in Second Round

- Data standards are more sophisticated
 - 6 indicators 17 measures
- Review instrument is more sophisticated--automated
- Case review compliance raised from 90% to 95% for conformity
- Number of case reviews increased from 50 to 65
- Stratified foster care cases (40)
 - age 16-17; under age 16 w/ adoption goal; under 16 enter FC during PUR; under 16 enter FC prior to PUR

Overview of California's 2008 CFSR

- On-site review February 4-8, 2008
- 65 cases
 - 39 foster children
 - 26 intact families
- Stakeholder interviews - State and local levels - Los Angeles, Santa Clara, Fresno

Overview of California's 2008 CFSR

(a) SAFETY

Outcome S1: Children are, first and foremost, protected from abuse and neglect.

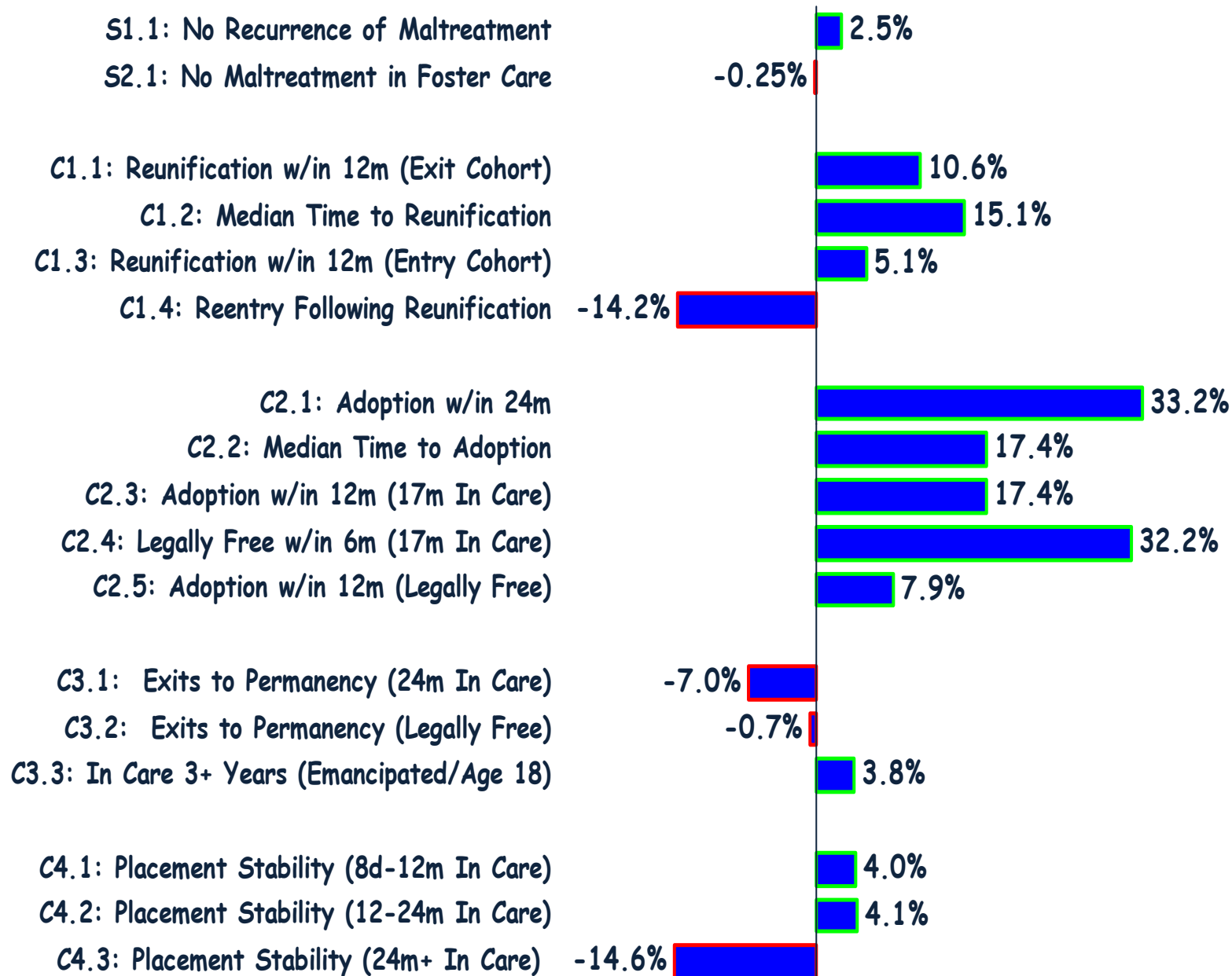
| Conformity of statewide data indicators with national standards: | | | |
|--|-------------------|-------------|-------------------------|
| | National Standard | State Score | Meets Standard (Yes/No) |
| Absence of maltreatment recurrence | 94.6 or higher | 92.6 | No |
| Absence of child abuse and/or neglect in foster care | 99.68 or higher | 99.49 | No |

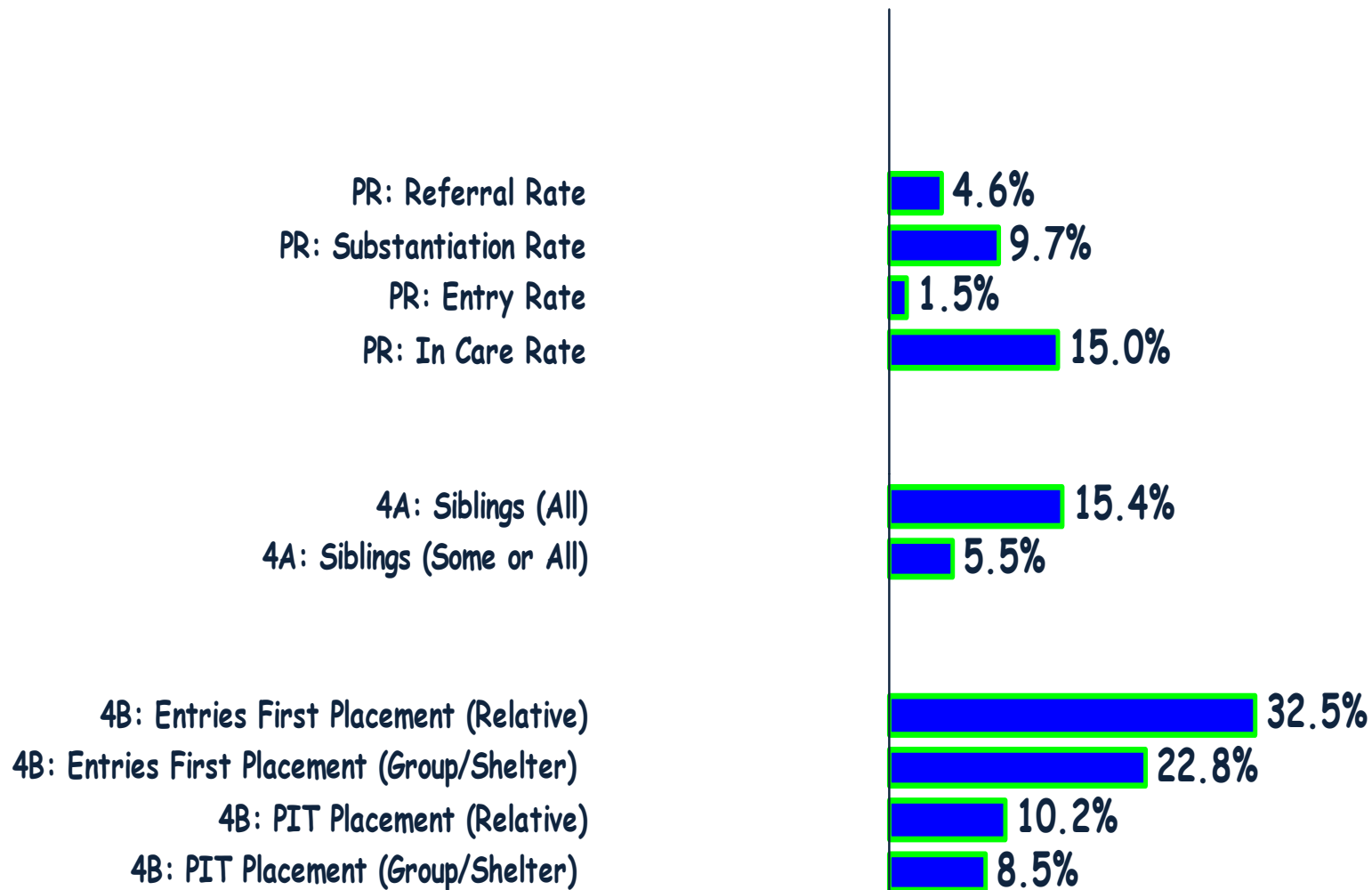
Overview of California's 2008 CFSR

(b) PERMANENCY

Outcome P1: Children have permanency and stability in their living situations.

| Conformity of statewide data indicators with national standards: | | | |
|---|-------------------|-------------|-------------------------|
| | National Standard | State Score | Meets Standard (Yes/No) |
| <u>Composite 1</u> : Timeliness and permanency of reunification | 122.6 or higher | 120.1 | No |
| <u>Composite 2</u> : Timeliness of adoptions | 106.4 or higher | 94.6 | No |
| <u>Composite 3</u> : Permanency for children in foster care for extended time periods | 121.7 or higher | 106.2 | No |
| <u>Composite 4</u> : Placement stability | 101.5 or higher | 92.2 | No |





Overview of California's 2008 CFSR

Preliminary Findings Indicate

- Strengths
 - Automated System
 - Quality Assurance System
 - Responsiveness to Community
- Areas Needing Improvement
 - All 7 Outcomes (including the 6 Data Indicators)
 - 4 Systemic Factors
 - Case Review System; Service Array; Staff/Provider Training; and Licensing, Recruitment, and Retention

Key Themes That Surfaced

- Engage families (bio mom/dad, children, substitute caregivers, tribes) in case planning
- Improve permanency, especially for children/youth in care long time
- Enhance services, especially mental health and substance abuse, for families

Key Themes That Surfaced

- Continue to improve staff and provider training
- Be cognizant of federal/state focus on tribes, youth, courts, and probation in all strategies
- Build on current strengths

Proposed Strategies

Expand use of participatory case planning strategies, such as

- Family Group Decision Making
- Family to Family model of Team Decision Making

Proposed Strategies

Sustain and expand efforts to achieve permanency throughout life of case:

- Strengthen concurrent planning
- Collaborate with courts
- Expand family finding and other approaches to find and support permanent connections with caring adults, especially for children in care long time

Proposed Strategies

Expand and enhance caregiver

- recruitment
- training
- support

Proposed Strategies

Expand options and create flexibility for services and supports to meet the needs of children and families

Proposed Strategies

Continue strengthening staff and provider training

- Implement training regulations
- Further address child-welfare related training needs of probation placement officers

Next Steps

- Steering Committee meeting
- Survey for stakeholders
- Stakeholders informed via web
 - <http://www.childsworld.ca.gov/PG1520.htm>
- Set achievable PIP goals
- CFSR Final Report